# CLARIO.

# Instructions for Use

### MyDataUploader™

### Online Help





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#### eResearchTechnology GmbH

Sieboldstrasse 3 97230 Estenfeld, Germany Tel: +49 9305 720-9891 Fax: +49 9305 720-7891 www.clario.com

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## Notes on Safety in Instructions for Use

Following icons shown in the Instructions for Use:

|   |  | Important and useful information. Information does not warn of dangerous or harmful situations. |
|---|--|---|
| ! |  | Hints for use.  |

### Intended Use

The MyDataUploader<sup>™</sup> is a web application that offers a possibility to upload clinical data from a transfer medium to the backend system of Clario in a secure way using any available internet connection.

The MyDataUploader<sup>™</sup> will be used for clinical trials when centralized processing of Clario authorized devices data is not possible.

### Introduction

Ideally, data from your Clario device is transferred to the study database at Clario via modem. But in some instances a modem connection is not possible. For such cases Clario designed a web based tool: **MyDataUploader™**.

The MyDataUploader™ offers an easy, fast and secure way to upload data from your Clario device to the study database of Clario. For this you will additionally need a site-owned computer with internet connection.

A data storage medium (e.g. SD card or USB stick) labeled "Transfer" is used to transport the data between your Clario device and your siteowned computer with internet connection.



Depending on the Clario device in use at your site, two data transfer modes exist:

- data transfer with Confirmation Code or
- data transfer without Confirmation Code

MyDataUploader™ automatically selects the respective mode for your Clario device in use once the data file has been chosen for upload.

Where applicable MyDataUploader<sup>™</sup> creates and displays a Confirmation Code once the data file has been uploaded to the Clario server. This Confirmation Code is to be entered into your Clario device. Please refer to the Instructions for Use manual for your Clario device for further details on how to enter a Confirmation Code.

The following graphs show the workflow of the two modes: with Confirmation Code or without Confirmation Code.



#### Workflow, Data Transfer **with** Confirmation Code:

#### Workflow, Data Transfer without Confirmation Code:



### MyDataUploader<sup>™</sup> Functions

#### Preparing for Data Upload

- 1. Transfer the data from your Clario device to a data storage medium labeled "Transfer" as described in the Instructions for Use manual for your Clario device.
- 2. Insert the data storage medium labeled "Transfer" containing the data file from your Clario device into your site-owned computer with internet connection.



 Open an internet browser of your choice on your site-owned computer with internet connection and enter the following internet address (URL) to open the MyDataUploader<sup>™</sup> website:

#### https://mdu.ert.com

mdu=<u>m</u>y<u>d</u>ata<u>u</u>ploader (MyDataUploader™)

4. Follow the step-by-step instructions shown on the screen of the MyDataUploader™.

### Uploading a Data File

Choose File

5. Browse for the data file on the inserted transfer medium by clicking on the **<Choose File>** button.

| CLARIO.<br>Help   Customer Care   Imprint | MY <b>DATA</b> UPLOADER   |
|---|---|
| Lipload Data File                         | Welcome to the Clario MyDataUploader "     website     websit |



6. A window will open to search for the data file. Select the data file stored on the transfer medium and press the button to open the file.

Only one data file is on the inserted transfer medium.

| 📀 Open                        |                            |     |  |                    |             |        |      |       | x |
|-------------------------------|----------------------------|-----|--|--------------------|-------------|--------|------|-------|---|
| Computer + TRA                | NSFER (D:)                 |     |  | • <del>\$</del>    | Search TRAN | SFER ( | (D:) |       | P |
| Organize 🔻 New folder         |                            |     |  |                    |             | :      | •    |       | 0 |
| 🔶 Favorites                   | A                          |     | Name   | Date modified      | Туре        | :      | Size |       |   |
|                               |                            |     | MSCv2_800324_000123_20151209_232208_3C34DD3B.dat | 12/9/2015 11:22 PM | DAT File    |        |      | 719 K | В |
| Cibraries                     |                            |     |  |                    |             |        |      |       |   |
| Documents                     |                            |     |  |                    |             |        |      |       |   |
| J Music                       | =                          |     |  |                    |             |        |      |       |   |
| Pictures                      |                            |     |  |                    |             |        |      |       |   |
| Videos                        |                            |     |  |                    |             |        |      |       |   |
| 👰 Computer                    |                            |     |  |                    |             |        |      |       |   |
| 🚢 Local Disk (C:)             |                            |     |  |                    |             |        |      |       |   |
| TRANSFER (D:)                 |                            |     |  |                    |             |        |      |       |   |
| 🖵 vcs (\\viasyshc.eu\de) (M:) |                            |     |  |                    |             |        |      |       |   |
| 🖵 shared (\\viasyshc.eu) (N:) | -                          |     |  |                    |             |        |      |       |   |
| File name: MS                 | Cv2 800324 000123 20151209 | 9 2 | 32208_3C34DD3B.dat                               | - A                | II Files    |        | _    | _     | - |
|                               |                            | -   | -  |                    | 0           |        |      |       |   |
|                               |                            |     |  | L                  | Upen        |        | Ca   | ancel |   |

This window depends on the internet browser in use.

|         | 7. After opening the data file, M<br>selected data file.<br>The progress of this process is   | yDataUploader™ validates the<br>s shown on the screen.  |
|---------|---|---|
| CLARIO. | Care   Imprint  | MY <b>DATA</b> UPLOADER   |
|         | Upload Data File           EOPv1_061215_1002_20230623_168543_E97ACCD8.dat         Choose File           Our are about to enter a Private Web Site that is restricted to authorized use workdwide by Clario, fic. (the Company and authorized agents for business purposes only. The actual or attempted access, use, or modification of the web site and its content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and resonance of the site and the content is sticitly prohibilited by the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the content is sticitly prohibilited by the site and the content is sticitly prohibilited by the site and | Westcome to the Clario MyDataUploader <sup>™</sup> The Clario MyDataUploader <sup>™</sup> To sphart data files from your Clario device to the subplate data files from your Clario device to the subplate and the set of the sphare data files from your Clario device.         1. a) Insert the Removable Medium labeled<br>"Transfer" containing the data file<br>from your Clario device.         0. Click the "Choose File" button and<br>maying to the Inserted Removable.         0. Select the data file on the inserted<br>button to open the file.         1. Select the data file has been selected and<br>opened, click the "Choose button to uplead<br>the data file to Clario. |
|         | Jupicad   | The duration of the upload process depends on<br>your internet connection and the size of the data<br>file being uploaded.<br>In case you experience any problems, please<br>contact <u>Customer Care</u> preferably by phone.  |



8. If the opened data file is valid, MyDataUploader<sup>TM</sup> will display this

9. Now click the <Upload> button to start the process to upload the data file to the Clario server, which is shown on the screen.

|                                 | The following screen is shown.   |   |
|---------------------------------|--|---|
|                                 |  |   |
| CLARIO.<br>Help I Customer Care | Imprint  | MY <b>DATA</b> UPLOADER   |
|                                 | Urcload Data File  | Welcome to the Clario MyDetalloloader™  |
|                                 | EOPv1_061215_1002_20230623_205624_DF3D1E1A.dat Choose File   | website<br>The Clark Mouth of the set of the set of the set of the set<br>to optical data filter from ever Claics data for the set<br>study database at Clarks Presses clark on being for<br>detailed instructions on how to use the<br>MyDatu Upoder* ".   |
|                                 | Clario Study Number         : 061215           Clario Site Number         : 1002           Data Exported on         : 23-Jun-2023 20:56:24   | <ol> <li>a) Insert the Removable Medium labeled<br/>"Transfer" containing the data file from<br/>your Clario device.</li> <li>b) Click the "Choose File" button and<br/>navigate to the inserted Removable<br/>Medium Labeled "TRANSFER".</li> </ol>  |
|                                 | Preparing to upload your data. """ The data will be uploaded as soon as the other requests are linished. Thank you for your patience.  | <ul> <li>c) Select the data life on the inserted<br/>Removable Medium and press the button<br/>to open the file.</li> <li>c) And the data file has been selected and<br/>opened, dick the "Upback" button to upload<br/>the data life to Clarko.</li> </ul>   |
|                                 | If you want to receive the Confirmation Code via email, please enter your email address below. An email will be sent after your data file has been successfully transferred to Clario.  Email:  Upload | 3. Once your file is successfully uploaded,<br>your will be obver a confinct of the confinet of t |
|                                 |  | your internet connection and the size of the data<br>file being uploaded.<br>In case you experience any problems, please<br>contact <u>Customer Care</u> preferably by phone.   |

The duration of the upload process depends on your internet connection and the size of the data file being uploaded.

To ensure a successful upload of the data file to the Clario server, please do not disconnect the transfer medium nor remove the transfer medium during the upload process.

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| CLARIO. | er Care   Imprint   | MY <b>DATA</b> UPLOADER   |
|---------|---|---|
|         | Upload Data File           EOPv1_061215_1002_20230623_185543_E97ACCD8 dat         Choose File           File Details: EOPv1_061215_1002_20230623_185543_E97ACCD8 dat         Choose File           Clario Study Number         :::::::::::::::::::::::::::::::::::: | Welcome to the Clario MyDataUploader <sup>14</sup><br>website         The Clario MyDataUploader <sup>14</sup> website is designed<br>to upload data files from your Clario device to the<br>study database at Clario. Please click on Hegi for<br>defailed instructions on how to use the<br>MyDataUploader <sup>14</sup> .         1. a) Inset the Raviade Medium labeled<br>myDataUploader <sup>14</sup> .         2. a) Inset the Raviade Medium labeled<br>myDataUploader <sup>14</sup> .         3. a) Inset the Raviade Medium labeled<br>myDataUploader <sup>14</sup> .         3. (a) Inset the National Medium labeled<br>myDataUploader <sup>14</sup> .         3. (a) Inset the National Medium and press the button<br>operand, click the 'Upload' button to upload<br>the data file to Clario.         3. Once your file is successfully uploaded,<br>your Uteled Article as a successfully apploaded,<br>stot the Inservation Socie sacety as<br>to the Inservation Socie sacety as<br>to the Inservation Socie sacety as<br>to the Inservation on the weater the<br>Clario device on how to enter th |
|         |   | file being uploaded.<br>In case you experience any problems, please<br>contact <u>Customer Care</u> preferably by phone.  |

 A message will appear on the screen once the data file has been successfully uploaded and received on the Clario server.
 MvDataUploader<sup>™</sup> now performs an integrity and virus check.



12. If a Confirmation Code is displayed as shown above, then either note the code or print it or have it sent to your Email address. This Confirmation Code is to be entered into the Clario device at your site. Please refer to the Instructions for Use manual for your Clario device for further details on how to enter the Confirmation Code.



If no Confirmation Code is displayed, it is not required to enter a code into your Clario device.

| Print    | <ul> <li>13. In any case (with or without Confirmation Code), you can either print or email the data transfer information as shown on the MyDataUploader<sup>™</sup> screen.</li> <li>To print the data transfer information, please click the &lt;<b>Print</b>&gt; button. This will open your standard printer dialog window and you can proceed as usual.</li> </ul> |
|----------|---|
|          | To Email the data transfer information, enter your email address and press the < <b>Send Email</b> > button.  |
|          | If you want to receive this information via email, please enter your email address and click "Send Email" button. Email: user@clario.com Send Email   |
|          |   |
| !        | The Confirmation Code is also mailed, if a Confirmation Code is displayed.  |
| Finish ► | 14. To finish the data transfer procedure click the <b><finish< b="">&gt; button.</finish<></b>   |

# Possible MyDataUploader™ Errors

#### **Detected Virus**

MyDataUploader<sup>™</sup> checks the uploaded and received data file for virus infection. If a virus is detected, the MyDataUploader<sup>™</sup> will display the following message:

| CLARIO. | Customer Care   Imprint  | MY <b>DATA</b> UPLOADER  |
|---------|--|--|
|         | Upload Data File         EOPv1_061215_1002_20230623_185543_E97ACCD8.dat       Choose File         Ele Details: EOPv1_061215_1002_20230623_185543_E97ACCD8.dat         Claric Study Number: ::::::::::::::::::::::::::::::::::: | Welcome to the Clario My/DataUploader**<br>website           The Clarid My/DataUploader** website is designed<br>study database at Claric, Please click on Hdg for<br>dataide instructions on how to use the<br>My/DataUploader**.           1. in sert the Removable Medium labeled<br>Transfer" containing the data file from<br>your Clario device.           1. (Click the "Chooce File" button and<br>buttor data file to make the state of the form<br>your Clario device.           2. Shect the data file has been selected and<br>gene the Medium and press the button<br>one pen the file.           3. After the data file has been selected and<br>gene data file to Clario.           3. After the data file has been selected and<br>gene data file to Clario.           3. Once your file is successfully uploaded,<br>state file to Clario.           4. Once your file is successfully uploaded,<br>state file to Claric.           5. Once your file is successfully uploaded,<br>state file to Claric.           6. Ince your file is successfully uploaded,<br>state file to Claric.           7. Once your file is successfully uploaded,<br>state file to Claric.           8. Once your file is upported by state of the state of the<br>clarithmetion code on the state.           9. Once your file to upport the state of the state of the data<br>state of the upport of the state of the state of the data<br>state of the upport of the state of the data |
|         |  | In case you experience any problems, please<br>contact <u>Customer Care</u> preferably by phone.   |

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If a virus is detected, Clario will not process the data file any further.

Please contact Clario Customer Care immediately for further advice, preferably by phone.

#### Invalid Data File

If the data file is invalid, MyDataUploader™ will display the following message:

| CLARIO. | Customer Care   Imprint  | MY <b>DATA</b> UPLOADER   |
|---------|--|---|
|         | Upload Data File EOPv1_061215_22222_20230612_200236_D211464F.dat Choose File WARNING NOTICE:   | Welcome to the Clario MyDataUploader <sup>we</sup> website<br>The Clario MyDataUploader <sup>®</sup> website is designed<br>to upload data files from your Clario device to the<br>study database at Clario. Please click on tight for<br>detailed instructions on how to use the<br>MyDatuUploader <sup>®</sup> .<br>1. a) Insert the Removable Medium labeled                       |
|         | You are about to enter a Private Web Site that is restricted to authorized use worldwide by Clario,<br>Inc. (The Company) and authorized agents for bouiness purposes only. The actual or attempted<br>unauthorized access, use, or modification of the web site and its content is strictly prohibited by the<br>Company. Journathorized agents and/or use are subject to criminal and/or civil penalties in<br>accordance with applicable domestic and foreign laws. The use of this web site may be monitored<br>and recorded for administrative and security reasons. If such monitoring and/or recording reveals<br>possible evidence of criminal activity, the Company may provide the monitored evidence of such<br>activity to law enforcement officials.<br>Access to this application from an untrusted workstation, including but not limited to cyber cafes<br>and public kosks is prohibited. | "Transfer" containing the data file from your Clarid device. b) Click the "Choose File" button and navigato to the inserted Removable Medium labeled "TRANSFER". c) Salest the data file is on the inserted Removable Medium and press the button to open the file. 2. After the data file has been selected and opened, click the "Upload" button to upload the data file to Clario. |
|         | Invalid Data File  | The duration of the upload process depends on<br>you internet connection and the size of the data<br>file being uploaded.<br>In case you experience any problems, please<br>contact <u>Customer Care</u> preferably by phone.   |

Please assure that a valid data file is uploaded.

Follow the Instructions for Use of your Clario device on how to create and store a data transfer file onto a data storage medium labeled "Transfer" and retry uploading this data file using MyDataUploader<sup>TM</sup>.



Never change the file name of the data file and avoid choosing an invalid file.

Should you receive this error message again, please contact Clario Customer Care for further advice, preferably by phone.

### Closing MyDataUploader™ during Upload

If you try to close the internet browser during the upload process the following message will appear:

| Confirm Navigation   | ×                                   |
|--|-------------------------------------|
| The Data Upload is currently transferring the data to<br>you leave this page the upload process might be sto | ERT. If<br>opped.                   |
| Are you sure you want to leave this page?  |                                     |
| Leave this Page Stay on th   | s Page                              |
| This window depends on the internet browser in use.  |                                     |
| If you click the < <b>Leave this Page</b> > button the u<br>stopped and the data file will not be received b | oload process will be<br>by Clario. |



Should it anyway be required to stop the data upload process by pressing the <Leave this Page> button, you can upload the data file at any time at your convenience.

#### Retrieving the Confirmation Code



Now you can either note the Confirmation Code or print or Email the data transfer information that also includes the Confirmation Code as described previously in this manual.

## FAQ's

1. Why is the Sponsor Site ID on my Clario device different than the one presented by the MyDataUploader™?

It is possible that the Sponsor Site ID has been changed on your Clario device and the MyDataUploader™ gets its information from the Clario study database.

2. What happens if I upload a data file more than once?

If a data file is uploaded more than once, MyDataUploader™ will recognize this and a message will inform you accordingly. In case that a Confirmation Code has been created and displayed initially, the same Confirmation Code will appear on the screen again.

3. What happens if I open the MyDataUploader™ in more than one tab using Microsoft Internet Explorer (IE) Versions 6 thru 9?

It is possible that MyDataUploader<sup>™</sup> cannot be opened, if these Microsoft Internet Explorer versions are used. It is recommended not to open more than six ⓒ tabs at the same time.

- 4. Which internet browsers are supported by MyDataUploader™?
  - Safari Chrome Firefox Internet Explorer

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eResearchTechnology GmbH Sieboldstrasse 3 97230 Estenfeld, Germany Tel: +49 9305 720-9891 Fax: +49 9305 720-7891

www.clario.com